



Limited Warranties

Non-Aviation Limited Warranty

All Garmin products are warranted to be free from defects in materials or workmanship for one year from the date of purchase. Within this period, Garmin International, Inc. will, at its sole option, repair or replace any components which fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not cover failures due to abuse, misuse, accident or unauthorized alterations or repairs.

Note: Repairs have a 90 day warranty. If the unit sent in is still under its original warranty, then the new warranty is 90 days or to the end of the original one year warranty, depending upon which is longer.

THE WARRANTIES AND REMEDIES CONTAINED HEREIN ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING ANY LIABILITY ARISING UNDER ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, STATUTORY OR OTHERWISE. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, WHICH MAY VARY FROM STATE TO STATE.

IN NO EVENT SHALL GARMIN BE LIABLE FOR ANY INCIDENTAL, SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES, WHETHER RESULTING FROM THE USE, MISUSE OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT. SOME STATES DO NOT ALLOW THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.

Garmin retains the exclusive right to repair or replace the product or offer a full refund of the purchase price at its sole discretion. SUCH REMEDY SHALL BE YOUR SOLE AND EXCLUSIVE REMEDY FOR ANY BREACH OF WARRANTY.

Aviation Limited Warranty

All Garmin avionics products are warranted to be free from defects in materials or workmanship for: two years from the date of purchase for new Panel-Mount equipment; one year from the date of purchase for newly-overhauled equipment and portables; six months for newly-overhauled equipment exchanged through a Garmin Authorized Service Center; and 90 days for newly-overhauled equipment exchanged at Garmin in lieu of repair. Within the applicable period, Garmin will, at its sole option, repair or replace any components which fail in normal use. Such repairs or replacement will be made at no charge to the customer for parts or labor, provided that the customer shall be responsible for any transportation cost. This warranty does not cover failures due to abuse, misuse, accident or unauthorized alterations or repairs.

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Procedure for Claims Under Non-Aviation and Aviation Limited Warranties

To obtain warranty service, an original or copy of the sales receipt from the original retailer is required. Online auction confirmations are not accepted for warranty verification, and Garmin will not replace missing components from any package purchased through an online auction. Garmin retains the exclusive right to either repair or replace the unit with a "newly-overhauled" (NOH) unit or new unit at its sole discretion. The same policy shall apply to software.

Please complete these two easy steps:

STEP 1: Contact Garmin Technical Support to receive an RMA number.

Call or e-mail Garmin Technical Support Specialists to describe the problem you are experiencing and request a Return Material Authorization (RMA) tracking number. You will need to provide the unit's serial number (if applicable), your return shipping address, and a daytime telephone number.

Aviation Panel Mount or Aviation Remote Mount products require an authorized person to return the aircraft system to service after product repair. Please arrange RMA's through your favorite Authorized Garmin Aviation Service Center.

Phone: 1-800-800-1020
913-397-8200
Fax: 913-397-0836
E-mail: [Tech Support](#)

For Garmin AT products only:

Phone: 1-800-525-6726 (U.S.)
1-800-654-3415 (Canada)
503-391-3411
Fax: 503-364-2138
E-mail: [Tech Support](#)

STEP 2: Ship the unit, along with the RMA number, to Garmin.

Once you have received the RMA number, securely package the unit and ship it (insured) to the following address:

Garmin International
1200 E. 151st Street
RMA Number: (insert your RMA number here - see above)
Dock Door #1
Olathe, KS 66062 USA

For Garmin AT products only:

Garmin AT, Inc.
RMA Number: (insert your RMA number here - see above)
2345 Turner Rd. SE
Salem, OR 97302